

Terms of Service

Custom

1. Two (2) Revision Rounds Included

Each project includes two revision rounds. After the second revision round, additional changes will result in extra fees. Any errors that Walkthru makes will be fixed promptly and do not count as a revision.

2. Production - Initial Draft

Our production team needs all design files in order to begin the process. Confirmation of all design files will be made via email prior to commencement.

3. Production - Revisions

Our production team needs all design files in order to begin the revision round process. Confirmation of all design files will be made via email prior to commencement. If we are waiting for feedback on a revision round for 30 days, the project will be invoiced and payment is due.

4. Payment Due

Full payment is due within 5 days of the final product being issued. Invoice will be sent once 3D Walkthru is finalized.

5. Design Package Updates

It is the client's responsibility to point out if there are changes or updates to the design package after submitting the first package to us.

6. Timeline

Typically, we deliver our 3D Walkthru in 10 - 15 business days. The complexity of the project and/or how long it takes clients to provide feedback for revisions, may lead to a longer delivery timeline.

Pro

1. Project Kickoff

Our production team needs the final floor plans in order to begin the process.

2. Payment Due

Full payment is due within 5 days of the final product being issued. Invoice will be sent once 3D Walkthru is finalized.

3. Timeline

Typically, we deliver our 3D Walkthru in 5-7 business days. The complexity of the project may lead to a longer delivery time.

4. Revisions

There are no revisions included in the Lite and Pro product. Additional changes will result in extra fees. Any errors that Walkthru makes will be fixed promptly at no extra charge.